



PUERTO RICO VPC
AVENIDA J.F.KENNEDY, KM 2.5
SAN JUAN, PUERTO RICO 00920

Customer Phone: 787-792-1233
FAX Number: 787-781-0688
800#: 888-872-6064

To check the status of your Privately Owned Vehicle, you will need your order number (located in the "stow location" block on your DD Form 788) and your last name then go to www.whereismypov.com

Directions

From the Airport: Follow signs from the airport to San Juan, (Route 26 Oeste (West)). Continue on 26 Oeste (West) for approximately 4.2 miles. Take the "Bayamon, Route 22" Salida (Exit). Continue on Route 22, you need to be in the far right hand lane when you exit the tunnel. Take the first Salida (Exit) 1A; (Route 1 Oeste (West) San Juan, Sur (south) Bayamon, via Kennedy Expressway).. Once on route 1, take the second Salida (exit0, which is less than 1/2 mile). **THESE EXITS ARE NOT MARKED, YOU MUST COUNT THEM.** Stay in the far right hand lane when crossing over the bridge. Make a right at the first street immediately after the bridge.

Follow this road around. It will loop under the freeway, continue straight. Continue straight at the first stop sign. You will pass several car dealerships. Make a left at the Suzuki dealer, the VPC is the second building on your right.

FROM ROSSEVELT ROADS: Take Route 3 Oeste (West) to Route 26 Oeste (West) and follow directions above from Airport.

FROM FT BUCHANAN: Exit through the main gate, stay in middle lane and follow the highway signs for San Juan/Carolina, Route 2 Norte (North), (Right at the light and up the exit ramp). Proceed to the middle lane. Route 2 turns into Kennedy Avenue after the underpass, continue straight. Stay in right hand lane and turn with the road as if you were going to the Isuzu Dealership, continue on this access road for .9 miles, (You will pass the following: Wendy's, Mazda, Nissan and Dodge Dealerships) and turn right on the road just before the Suzuki Dealer. The Puerto Rico VPC will be the second building on your right.

*****SPECIAL NOTES ON PICKING UP YOUR POV IN PUERTO RICO*****

Please note that your POV will **NOT** be ready for Pick-Up the day the vehicle arrives at the VPC. The following procedures must be completed as per local regulations before the VPC can release the POV to the customer.

1. The ocean bill of lading (OBL) is submitted to the local authorities upon the POV's arrival in Puerto Rico.
2. Within 24 hours, the OBL is processed and stamped and returned to the VPC which releases the

POV from the pier.

3. A representative from the Tax Office is sent to the VPC to appraise the POVs.
4. The VPC prepares and submits the documentation needed for the Tax Exemption Certificate. The processing time at the Tax Office may take up to 4 working days +/-.
5. If the member is shipping on either Retirement or ETS orders, the member will be required to pay taxes on their POV. Before the VPC can release the POV, the customer must present them with a release from the Tax Office, which verifies the taxes have been paid in full.
6. The customer is notified that their POV is ready for pick-up via arrival notice or via telephone.

The customer must buy an ACAA sticker from the local Tax Office or Ft. Buchanan. The current cost is \$35.00 (4/4/00) and is subject to change without notification from the VPC. The VPC cannot release the POV to the customer without the ACAA sticker.